From: Lupe Anguiano
To: Microsoft ATR
Date: 1/25/02 3:00pm
Subject: Consumer Protection

Dear Renata Hesse:

I a Latina Technology and Fundraising Consultant. I advice and recommend use of Technology products to education, non-profit organizations and small start-up Latino Businesses in Southern California - mostly in the Los Angeles and Ventura County area. When I add (via basic math) and compare the cost of Microsoft products with AOL, Oracle and others - my adding machine shows great savings purchasing Microsoft products vs. other products. The time for TRUTH has arrived - Why is the Government using tax payers money (my check shows I contribute 40% of my earnings to my Government - Federal and California) to market the products of Technology Companies whom buyers do not purchase from? Why is Government interfering with our FREE MARKET - WHY IS GOVERNMENT INFLUENCING THE CHOICE OF CONSUMERS. WHY IS GOVERNMENT MARKETING HIGHER PRICES.

Government has failed to produce an honest consumer related argument against Microsoft. I am so tired of this entire false word game played by lawyers especially from States who refuse to settle with Microsoft. Has Government asked the question - "Is what we are doing hindering the growth and development of the Technology Industry?" We are living in difficult economic times - our Technology Industry needs to be free to grow and innovate in both our Country and in the World - If free to be creative Technology can be a tool to improve peoples lives - not only in the USA but in the World.

I hope what I have written is taken seriously, it comes from a struggling consumer - who is barely making ends meet.

Respectfully, Lupe Anguiano Lupe Anguiano & Associates, Inc. 14420 Kittridge St. #220 Van Nuys, CA 91405-5109 Phone: 818.787.8807

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